



Republic of the Philippines
 Department of Trade and Industry
Securities and Exchange Commission
 SEC Bldg. EDSA, Greenhills, Mandaluyong City
Bids and Awards Committee for Information Technology (BAC-IT)

SEC Public Bidding No. 2009-015
Supplemental/Bid Bulletin No. 1
08 January 2010

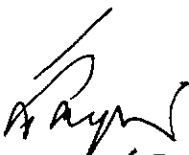
Supply of Services for the Annual Maintenance of the Servers and Related Equipment of the SEC i-Report and SEC i-Register

After considering all the queries, clarifications, made by the bidders relative to the bidding for the Supply of the above services, the Bids and Awards Committee hereby issue Bid Bulletin No. 1 to respond to the queries/clarifications made by the bidders.

Clarification	Response
Is it required that spare parts should be certified and guaranteed to be in order and functional by Sun Microsystems?	To ensure the quality of spare parts to be supplied, the bidder should include in the technical bid a certification by the OEM that all spare parts to be provided for the maintenance of the Sun equipment of SEC are brand new and free from any defect.
Is it required that the bidder should have at least a minimum of one year experience in maintaining Sun Products, specifically the following: <ul style="list-style-type: none"> • SFV240 • SFV440 • SFV880 • StorEdge 3510 • SF E4900 • Brocade SAN Switch • Sun Ray Thin Client Software • Sun One/Sun Java Systems Software 	<p>In page 64 of the Request for Proposal (RFP), under "Other Technical Documents to be Submitted" it is required that a "Duly Notarized statement that the company has been in the business of supply and maintenance of ICT equipment for at least five (5) years".</p> <p>The statement is revise to "Duly Notarized statement that the company has been in the business of supply and maintenance of ICT equipment, specifically on the maintenance of the equipment covered by bidding for the "Supply of Services for the Annual Maintenance of the Servers and Related Equipment of SEC i-Report and SEC i-Register" for at least five (5) years.</p>
Is it required for SEC to have access on Member Support Center (http://sunsolve.sun.com) for knowledge base and patches?	<p>In page 59 of the RFP, under the Terms of Reference (TOR), "Tasks and Deliverables/Service Level Agreement", item #1 – Other Support: Provider shall provide the following:</p> <ol style="list-style-type: none"> 1. Informational articles, reference guides and technical documents to help sustain and improve functionality, availability and system performance, either in hard copy or electronic copy. 2. Help desk support articles, bugs and patch report with information for troubleshooting, previously identified hardware and software issues, either in hard copy or electronic media.

Clarification	Response
	<p data-bbox="729 248 1387 309">3. Notification for any update in the document revised/ updated previously submitted to SEC.</p> <p data-bbox="682 342 1387 562">SEC is not requiring a specific site to access the above information; however, a facility where SEC can get the same should be available. Therefore, the electronic access, with specified site should be identified in the technical bid, and alternate mode of accessing the required information should be explicitly described in the technical bid.</p>

This Supplemental/Bid Bulletin No.1 shall form as an integral part of the Bidding Documents



Director José P. Aquino
Chairman, BAC-IT