

Information and Communication Technology Department

ASSESSMENT REPORT ON SEC I-VIEW

I BACKGROUND

On December 2019, the system has reached its limitation and encountered system downtime due to hardware problem and severely affected some of its components. Since the hardware is considerably outdated based on initial assessment, the approach to conduct time and material was recommended to further assess the magnitude of the problem and be able to initiate appropriate strategy to recover some data that are considered critical and significant if the whole system can be recovered and restore to its normal state.

II ASSESSMENT AND FINDINGS

Based on preliminary assessment conducted by visual inspection and basic diagnostic test on Hitachi Storage (HUS 130), the following are the findings;

- a. The controller has no power. To check it again, manual "power on" was done on the Storage Array and light indicator showed failure on seven (7) disk and three (3) power supply.
- b. Further diagnostic on the storage cannot be done because after power on, the controller array automatically shut down after few minutes.

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